

WONDERFUL ON TAP

SEVERN

TRENT

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September 2018

Dear customer

We're improving your supply of wonderful water...

Every so often, we need to replace old water pipes. That's because the risk of bursts increases as the years pass – and we're really keen to avoid this.

Therefore, we're replacing the old pipes in Lower Tysoe.

When we're doing this work

We plan to start work on Tysoe Road week commencing **1 October** and will take around 6 weeks to complete. A plan of where we are working can be found overleaf.

Please be aware that although we will try to stick to these dates they may change due to circumstances beyond our control.

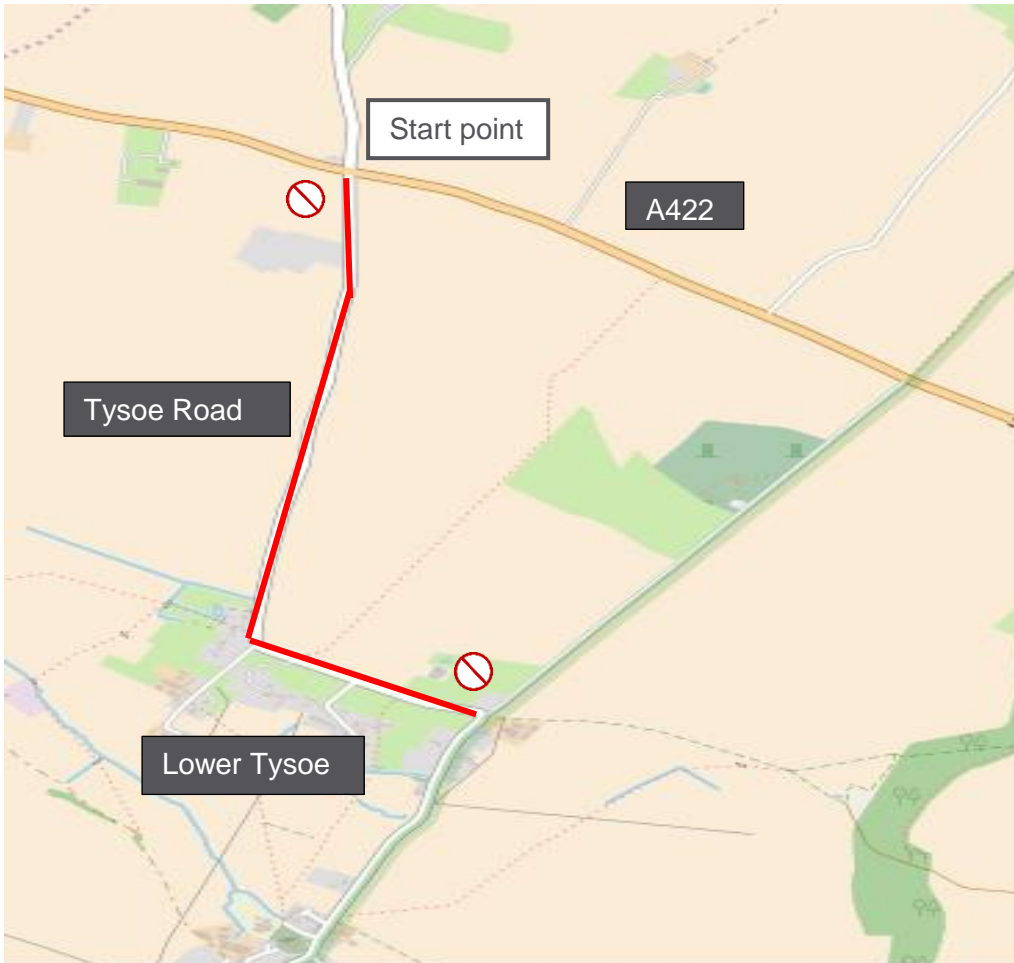
What this means for you

This work may be taking place close to your property and unfortunately we'll need to close Tysoe Road to through traffic to keep our workforce safe. **You will still have access to your properties and a signposted diversions will also be in place.**

Thanks for bearing with us

We fully appreciate that it can be a pain to have this work happening near your home – but please be assured that we (along with our contract partner Amey) will do everything we can to minimise any disruption.

Where we're working



Stay up-to-date with the work

If you need to know more about this important work

- Get in touch with me, on **07920 767677**
- (Please quote the project name and number at the top of this letter)
- Visit our website at: **www.stw.works** and search for Lower Tysoe
- You can report issues & feedback here: **www.stwater.co.uk/howsourwork**

If you experience problems with your water or sewerage service

You can call us on **0800 783 4444** if you experience any issues with you water or sewerage service while the work is being done.

Thank you
Gareth Meadth Mead
Severn Trent

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