

Tysoe Village Store
and
Tea Room



Tysoe Village Store

Home Delivery Service

Now the next stage of restrictions is in place (or for those in self-isolation) we will provide a limited home delivery service for those unable to come to the shop. We ask that a minimum of around £25 be spent (excluding lottery, services, cigarettes and alcohol). This will ensure that we are making the most of volunteer's time who have offered to help and to ensure that we can supply as many people as possible with essential items. The same restrictions will apply as in the shop – we will restrict multiple purchases of essential items to 1 pack per delivery depending on supplies at the time. We will discuss this on receipt of your order.

How to place an order

Phone a friend (please consider this option first)

- Phone a friend or one of the army of helpers organised by the Parish Council and read them your shopping list. Have them shop for you and pay contactless with your card – a full receipt will be given to them. Remember that the maximum spend is £30 for a contactless transaction.

By Telephone to the Shop

- **Between 12 pm and 2 pm – we will take orders.** Have your shopping list and debit card ready and telephone the shop office on 01295 688 284. If we know we are short of items, we will suggest an alternative. If the phone is constantly busy, please try 01295 688 333 and leave your name and number for us to call you back. Alternatively, you may email your order, name and contact telephone

number to mytysoeshop@gmail.com. We will email you back to confirm that we have received your order.

- **Between 2pm and 4pm - we will pick and pack your order.** When we are done, we will call you with the total cost and confirm you are happy with any substitutions. We will then take payment over the phone with a debit card. If you can't pay by debit card, we will accept a cheque made payable to Tysoe Village Stores Ltd to be collected when we deliver.
- **Between 4pm and 8pm - we will arrange delivery of your order.** We will endeavour deliver the same evening if we can – but we will call you to say we are on our way. If you have a mobile number let us have that with your order and we will text you.

The driver will wear disinfected gloves and the picker/packer will also use precautions. If you are paying by cheque, please leave it in an accessible place for the driver to collect it with the least contact possible. Let us know where you are going to leave the cheque when we confirm the order.

Remember almost all our fruit and vegetables are sold by weight individually – think about what you need and ask for four small carrots or six small washed potatoes etc – we will do our best to make sure you get what you need.

We don't intend to charge for delivery – but this is subject to review depending on demand and distances.

This is new to us – we will do our best with what we have available – our main suppliers are confident they can keep up with demand - many thanks to the volunteers for their support

Bart & the Tysoe Village Store team